Seema Thakur

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**CAREER OBJECTIVE**

Seeking a challenging opportunity where I can fully use my skills for the success of the organization. I want to succeed in a stimulating and challenging environment that will provide me with advancement opportunities.



**SUMMARY**

* Having more than 5.5 years of experience which is combination of 1.4 approx. year in non-technical 4.2 approx. in Manual Testing which is a combination of web application testing and mobile application testing for android, iOS, website testing, Health medical domain testing, Banking domain testing, API Testing using Postman, etc.
* Experience in analysing functional requirements and translating them to test cases.
* Well, acquainted with Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).
* Performed Smoke Testing, Component Testing, Integration Testing, System Testing, Regression Testing, Retesting, Adhoc testing, Compatibility Testing, and Bug Reporting.
* Proficient in developing, maintaining, and executing test cases for different Testing methodologies.
* Possess good communication skills and attention to detail.
* Self-motivated individual and a good team player with good analytical skills.

**PROFESSIONAL EXPERIENCE**

* Currently associated with **Expleo Group Pvt. Ltd as Quality Assurance Engineer(Working in client location Delhi). (Since May 2023)**
* Worked with **Clavis Technologies Pvt. Ltd as Quality Assurance Engineer. (From July 2022 – March 2023)**
* Worked with **Knowledge synonyms Consulting Pvt. Ltd, Noida as a Jr.Executive - Quality Analyst (From Jan 2022 – June 2022**
* Worked with **Magic Software (P) Ltd, Noida as a Software Test Engineer from Nov 2019 to Nov 2021.**
* Worked with **Sarvodaya, Faridabad, as a Executive from Jan 2018- May 2019.**
* Expertise in Web applications, Mobile applications in android and iOS application testing, and medical health domain testing.
* Expertise in E-learning domain and medical health Domain application, Banking domain testing as well as website testing for android and iOS.
* Working on different environments like MAC, Windows, iPad, iPhone, Chrome book, iOS, Android etc.
* Working on Jira, and Mantis for defect logging.



**EDUCATIONAL CREDENTIALS**

* **MCA from MDU, Rohtak in the 2015-17 batch.**



**TECHNICAL SKILLS**

**Manual Testing:**

* Very good experience in Testing and acquired a sound knowledge of testing processes.
* Good in all the stages of SDLC, STLC, Health domain testing, API using Postman, Bug Life Cycle.
* Expertise in **Smoke Testing**, **Functional Testing, Integration Testing, System Testing, Regression, Retesting and Bug reporting.**
* Good in identifying Test scenarios & writing Test cases by applying Test case Design Techniques.
* Proficient in Test Execution, analysing the results, Bug Reporting and Bug tracking.
* **Mobile Health app Testing**
* **User Acceptance Testing**
* **Finacle- CBS**
* **Payments like IMPS, NEFT, RTGS etc.**
* **Test Execution**
* **Merchant application**
* **Dak-pay**
* **Traceability Matrix**
* **Retesting & Regression**
* **Defect Tracking**
* **SDLC & STLC**
* **JIRA, Mantis defect management**

**JIRA/Mantis Exposure:**

* Experience in bug logging defects into JIRA and tracking them to closure.
* Experience in Tracking and maintaining defect reports in JIRA.
* Good understanding of the setup of JIRA**.**

**Other Skills:**

* Good knowledge of AGILE.
* Operating Systems: Windows XP, Windows 7, and Windows 10.



**PROJECT EXPERIENCE**

**Project#1**

**Title: IPPB Banking domain project**

**Company name: Expleo Group Pvt. Ltd Chennai (Working in client location Delhi).**

**Description:** This project is based on online mobile application testing in Android mobile, CRM, and finacle testing. I must test the functionality and payment gateway testing as well as the whole application testing.

* Customized Finacle Implementation, Core banking system Api testing using Postman, Merchant App.
* Customer Onboarding, Payment module Implementation, Mobile Banking application, DMS, Mobile application
* Implementation of MicroATM and mobile banking application
* Payment testing like IMPS, RTGS, NEFT, UPI etc.

**Responsibilities:**

**1. Requirement Analysis:** Reviewing and analysing requirements and specifications provided by business analysts to ensure they are clear, complete, and testable.

**2.Test Planning:** Developing test plans, test cases, and test scripts based on functional and non-functional requirements of banking applications. This includes defining testing objectives, scope, and approach.

**3.** **Test Execution:** Performing various types of testing such as functional testing, integration testing, system testing, regression testing, and performance testing to identify defects and ensure the quality of the software.

**4.Defect Management:** Reporting defects in a clear and concise manner using defect tracking tools, and working closely with developers and stakeholders to ensure timely resolution of issues.

**5**.**Risk Assessment:** Identifying and communicating risks associated with the software under test, particularly those that could impact banking operations, customer data security, or regulatory compliance.

**6.** **Documentation:** Documenting test plans, test cases, test results, and other relevant artifacts to ensure traceability and facilitate knowledge sharing among team members.

**Project#2**

**Title: Opus Biological**

**Company name: Clavis Technologies Pvt. Ltd Noida.**

**Description:** This project is based on online Web/Mobile application testing in Android/ ISO mobile testing. I must perform the functionality and application which is related to health domain testing.

* Customer Onboarding, Payment testing, Mobile application for customer appointments booking, report downloading, and query resolving.

**Responsibilities:**

**1. Requirement Analysis:** Reviewing and analysing requirements and specifications provided by business analysts to ensure they are clear, complete, and testable.

**2.Test Planning:** Developing test plans, test cases, and test scripts based on functional and non-functional requirements of banking applications. This includes defining testing objectives, scope, and approach.

**3.** **Test Execution:** Performing various types of testing such as functional testing, integration testing, system testing, regression testing, and performance testing to identify defects and ensure the quality of the software.

**Project#3**

**Title: E-commerce Project for** **Mercedes and Syneos Health**

**Company name: Knowledge synonyms Consulting Pvt. Ltd Noida**

**Description:** This project is based on an online website. I have to test the website functionality and smoke testing and retesting along with integration testing.

**Responsibilities:**

1.**Requirement Analysis:** Reviewing and analyzing business requirements, user stories, and specifications provided by stakeholders to understand the functionality and scope of the e-commerce application.

2.**Test Planning:** Developing comprehensive test plans and strategies based on the requirements, including defining test objectives, scope, resources, and timelines.

3. **Test Case Design:** Creating detailed test cases and test scripts covering various aspects of the e-commerce application, including functional testing, usability testing, performance testing, security testing, and integration testing.

4.**Test Execution:** Performing manual and automated tests to identify defects, verify functionality, and ensure that the application meets quality standards before release. This includes executing regression tests to ensure that new developments do not adversely affect existing features.

5.**User Experience (UX) Testing:** Evaluating the user interface (UI) and user experience of the e-commerce website or application to ensure ease of navigation, intuitive design, and responsiveness across different devices and browsers.

6.**Integration Testing:** Testing the integration of the e-commerce application with third-party systems such as payment gateways, inventory management systems, and customer relationship management (CRM) software to ensure smooth data exchange and functionality.

**7**.**Regression Testing:** Performing regression tests to validate that previously identified defects have been fixed and that new changes or updates have not introduced unintended issues.

8.**Defect Management:** Logging defects in a defect tracking system, prioritizing them based on severity and impact, and working closely with developers and stakeholders to ensure timely resolution.



**Project#4**

# Title: Edgenuity Course Creation and Bio-zone

**Company name: Magic Software**

**Description:**  It’s providing online e-learning tutorials and courses to our employees and instructors for training purposes. The overall objective of this course is to reduce the time duration of the training period.

Bio-zone is an e-learning platform, which provides various online educational applications and courses to students as well as instructors. This platform specializes in Higher education; it provides study material, practice material, and even exams for students and teachers both.

**Responsibilities:**

1. Creating and updating Bug reports.
2. Performed smoke tests on multiple exams.
3. Execution of checklists on multiple platforms.
4. Testing of Portal and Various roles on the portal.
5. Cross-browser and Cross Platform testing.



**PERSONAL INFORMATION**

Date of Birth: 19-07-1992

Nationality: Indian

Gender: Female

Address: Faridabad-201301



**DECLARATION**

I hereby declare that the information furnished above is true to the best of my knowledge.

Thanking You,